

## Letter of Recognition

Mar 9, 2023

Dear sir,

I would like to take this opportunity to recognize Powermax Consulting Group, Inc. for being a pioneer in the Philippines in adopting the 'World Civility Index' universal soft skills credential standard.

Particularly thank you Mr. Rene Espinosa, President of Powermax and Ms. Carolina Tan, AICI CIP as Soft Skills Specialist for conducting these programs.

What is World Civility Index?

This Index is somewhat similar to a person's credit rating, but instead of measuring how well a person can pay his bills, it measures a person's manners! Qualities like business etiquette, empathy, intercultural awareness.

The concept is that job-seekers can get the credential based on the World Civility Index, as proof, to show to employers everywhere.

From an employer's point of view, they get to raise company culture simply by requesting job-applicants to have this credential, before coming on board. When used for internal performance measurement, a 'care for people' initiative helps in a company's ESG (environmental, social, governance) rating.

This letter is also available on our website at:

[IITTI.org/associates/Powermax.htm](https://www.iitti.org/associates/Powermax.htm)

Yours,



Patrick Chun, Executive Director  
IITTI Headquarters  
Vancouver, Canada